Emerging automation technologies are helping insurers streamline their processes, increase efficiency and productivity, reduce time and cost, and take on more business. RPA provides value on a number of fronts, including but not limited to:

- Accessing and aggregating data from multiple systems
- Applying specific rules to specific processes in specific circumstances
- Minimizing or eliminating human intervention and error
- Accommodating high-volume transactions

By robotically collecting policyholder data, retrieving relevant claims experience, and automating the making of routine decisions, RPA also improves back-office operations and other non-core business activities. Our 25+ pre-configured bots provide:

- Robotic automation for claims, billing, accounting, underwriting, and more
- Deployment in four to six weeks
- Faster response and resolution times
- Greater policyholder satisfaction
- ROI in three to six months
- Greater than 60 percent increase in operational efficiency
- 100 percent accuracy
- 24x7 availability
- Scalability and reliability.

Go (Con)Figure

We take robotic automation to another step by preconfiguring our bots to the business rules of our clients. Software and technology agnostic, our bots can be working in any environment in four to six weeks.

With a bot preconfigured to process a policy cancellation, for example, a user sends an email to a specified email address, with the policy number and cancellation date. The email is received by the cancellation bot, which logs into the system, accesses the policy search screen, queries the policy number, and selects Cancellation from the menu. When the system pulls up the cancellation screen, the bot completes the details required by the system and processes the cancellation. The bot then sends an email to the original sender confirming the cancellation.

Workflow Made Simple ... and Transparent

Every task performed by our bots is monitored and recorded to show you the number of transactions processed and the exceptions escalated. Those records comprise an audit trail by which you can demonstrate regulatory compliance, further improve your processes, and ensure complete transparency. You and your staff members will be happier. So will your customers.

For more information, to schedule a demo, or if you have a question, please feel free to email or call us.